



LOUISE H. BATZ

PATIENT SAFETY FOUNDATION

Protecting the Patient First

It takes a TEAM to manage a patient's care, especially when surgery is involved. Many people will interact with the patient before their healthcare journey is complete. Using The Batz Guide along with the Joint Club GuideBooks will help the patient feel that they are an important part of the team.

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ELL your patients at the Joint Club Camp about The Batz Guide. Tell them about the benefits of reviewing the Guide along with their Joint Club Handbook at different times during their course of treatment: Pre-Op, Surgery, Hospital Stay, Discharge, Home care and Follow-Up visits.

E

NGAGE in conversation with your patient at different times during their healthcare journey using the Batz Guide and their Joint Club Books.

A

SK if your patient, their family member or coach have questions after reviewing the Batz Guide and the Joint Club Handbook.

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ENTION The Batz Guide often and ask the patient to fill out the survey provided before they are discharged.