OUR MISSION

The Mission of the Batz Foundation is to prevent medical errors by ensuring that patients and families have the knowledge they need for a safe hospital experience, and to support innovative advancements in patient safety. Our greatest hope is that families, patients, and caregivers will work together as a team to improve safety in our hospitals.
HELPFUL TIPS & INSPIRATION

Alongside the patient safety information in the Batz Guide, inspirational quotes and helpful tips are included throughout the book, from Doctors, former patients, and family members:

MEDICAL EXPERT’S TIP

“Know who the supervising charge nurse is and how to contact them. If you can’t find your nurse and have concerns, utilize the in-room phone to contact your floor’s operator. ”

-Debora Simmons, RN, MHN, CCRN, CCNS

HELPFUL TIP

Wash Your Hands! Don’t be afraid to ask staff or visitors to wash their hands. 90% of all infections come from medical staff not washing their hands.

“Good teams become great ones when the members trust each other to surrender the ‘me’ for ‘we.’ ”

-Phil Jackson

WHY YOU NEED THE BATZ GUIDE

The Batz Guide educates patients and their families on important patient safety facts and questions which empowers them to be effective advocates and guardians during stays in the hospital. The Batz Guide was developed in 2010 by a panel of more than 40 clinicians, including doctors, nurses, hospital administrators, patient advocates, and patient safety experts from around the country.

WE ARE THERE AT EVERY STEP

The Batz Guide is organized into three sections, each comprising a very important part of patient awareness and care - Before Your Stay, During Your Stay, and Going Home. Patients and their loved ones should use the Batz Guide to help organize pertinent questions and concerns from pre-surgery appointments all the way through post-surgery follow up visits.

SAMPLE QUESTIONS

BEFORE YOUR STAY

1. How will you mark the parts of my body that you are operating on?

2. How do I know if I am at risk for sleep apnea?

3. What side effects, risks, and complications should I (and my loved ones) know about and watch for?

DURING YOUR STAY

4. How often will the nurse be able to check on me after surgery?

5. What machines are monitoring my condition right now, and what are they for?

6. If the patient is at risk for falling, are there obstacles in the room that increase the risk of falling?

7. Are you writing down and double checking all the medications the patient is receiving?

GOING HOME

8. Are there any changes to the medications after I have been in the hospital?